

Port Hedland, Narrogin, Shark Bay, Gnowangerup,  
Halls Creek, Fitzroy Crossing, Christmas Island,  
Toowoomba, Longreach, Rockhampton, Cloncurry, Tambo,  
Blackbutt, Thargomindah, Miles, Bowen, Cooktown,  
Northern Territory → Nhulunbuy, Alice Springs, Darwin,  
Ali Curung, Haasts Bluff, Titjikala, Dhalinbuy, Nauiyu,  
Bendigo, Colac, Heywood, Healesville, Omeo, Edenhope,  
Mount Gambier, Coober Pedy, Ceduna | New South Wales →  
Bomealla, Lennox Head | Tasmania → Hobart, Cape Barren,  
Folk Island, Rosebery, Queenstown, St Marys, St Helens

# ANNUAL REPORT 2016-2017

**THE PEAK PROFESSIONAL  
BODY FOR THE REMOTE AND  
ISOLATED HEALTH WORKFORCE**

**[www.crana.org.au](http://www.crana.org.au)**





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CRANaplus acknowledges the Aboriginal and Torres Strait Islander peoples as the traditional custodians of Australia, many of whom live in remote areas, and pays its respect to their Elders both past and present. CRANaplus contributes significantly to improving the health of Aboriginal and Torres Strait Islander peoples by building the strength of the remote and isolated health workforce.

# FROM OUR PATRON

Photo: Marcus Mok



I am proud to serve as the Patron of CRANApus. I admire the outstanding work that the members have performed over the year past.

Their work has included:

- Engaging with the remote health industry in Australia to build resources to promote and protect the safety and security of diverse workforces;
- Undertaking a variety of events and training opportunities to help develop the skills and knowledge of the managers of remote health services in our country;
- Delivering education and training to thousands of health professionals from a multitude of disciplines, in every State and Territory of the Commonwealth, relevant to their practices and professional work;
- Ensuring the voice of remote healthcare is heard by decision-makers at all levels of government in Australia;
- Supporting hundreds of workers and their families as they deal with the tough realities of working in remote, regional and rural Australia; and
- Remaining true to the values of integrity, social justice, respect, inclusiveness and excellence in all that the healthcare personnel of Australia undertake.

## Delivering education and training to thousands of health professionals from a multitude of disciplines

In the past year, my own work has engaged me in promoting and supporting the report of the High Level Panel, established by the Secretary-General of the United Nations, on access to essential healthcare. That panel delivered its report on necessary strategies in 2016.

A year earlier, the United Nations General Assembly had adopted the Sustainable Development Goals (2015). These goals constitute the development agenda of the United Nations for the next 15 years. The third goal commits the Organisation, by 2030, to ensuring that people everywhere have access to essential medicines, whatever their birthplace, nationality, age or ethnicity. This will be a big challenge. However, it represents an action plan for one of the most important human rights there is: achieving the right to health.

I congratulate and thank CRANApus, and its members, for helping to attain this noble goal – in the world, in Australia, and especially in regional and remote areas of our continental land.

**The Hon. Michael Kirby** AC CMG  
Retired Justice of the High Court of Australia  
Patron of CRANApus



# Ensuring that people everywhere have access to essential healthcare, whatever their birthplace, nationality, age or ethnicity

Photo: Barry Skipsey, Hermannsburg



# CEO'S REPORT



## Meeting the challenge of providing healthcare in remote communities and in isolated locations across Australia

Providing healthcare in remote communities and in isolated locations has always been a challenge for a country as vast and dispersedly populated as Australia. However, through these hardships, our innovative, resilient, passionate, and committed remote health workforce has flourished. CRANApus, as the professional body for remote and isolated health, has been moulded and influenced by this same workforce, always striving to improve the support, education, and professional services available.

CRANApus has a broad and diverse base, working across remote Aboriginal and Torres Strait Islander Communities, country towns, pastoral properties, tourist camps, mine sites and even in international aid. As an organisation, we are cognisant of our nursing and midwifery heritage, but always try to view the world through the perspective of 'all of health'.

To help us achieve this, we have been fortunate to gain more diversity within our business, employing people with backgrounds in health promotion, community development, occupational therapy, and curriculum development along with more staff who are Aboriginal and/or Torres Strait Islander.

CRANApus has continued to deliver excellence in remote education out where it's needed. Highly professional support and psychological services, including the 24/7 Bush Support Line, have pushed the boundaries and driven change through our professional services.

In addition, we have been successful in undertaking initiatives that include the areas of Workforce Safety and Security, support for our Rural Nursing members, driving an

improvement to the minimum standards of preparation, aiding the safety and security of the community night patrol workforce and even building the capacity of the residential aged care workforce in rural Australia.

All of this would not be possible without the amazingly dedicated and hardworking staff, volunteers and contractors at CRANApus, and I thank them all for their passion and commitment.

I would also like to thank Paul Stephenson, CRANApus Chair, and the rest of the CRANApus Board, who volunteer their skills, knowledge, and time to govern this great organisation.

Ultimately, CRANApus belongs to its members and I commend you and thank you all for continuing to support the development of remote and isolated health through your annual membership with CRANApus.

As our membership continues to increase, both from individuals and organisations, so does our voice and our collective ability to passionately advocate for improvements in the health and wellbeing of remote and isolated Australians.

A handwritten signature in black ink, which appears to read 'C Cliffe'.

**Christopher Cliffe**

Chief Executive Officer  
CRANApus

# CHAIR'S REPORT



## CRANApplus continuing to deliver high quality education programs, support services, and representation to the remote and isolated health workforce

My first year as Chair of the Board has been a busy one. CRANApplus has met some significant milestones over the past 12 months, as we continue to deliver high quality education programs, support services, and representation to the remote and isolated health workforce.

The remote health space has undergone significant change and continues to morph to meet the developing needs of those who live, work and travel in remote Australia. As the Primary Health Networks (PHN) gain their stride, the National Disability Insurance Scheme (NDIS) and changes to aged care begin to take effect, and we wait to see how the healthcare homes impact remote Australia, CRANApplus continues to ensure that the voices of the remote health workforce are heard and made influential at all levels of government.

Our Professional Services team continues to represent the views of our membership. We've had a strong presence at State and Federal discussions, consultations and steering committees. The Safety and Security project, funded by the Commonwealth, saw the production and distribution of the *CRANApplus Safety and Security Guidelines for Remote and Isolated Health*, the *Working Safe in Remote and Isolated Health Handbook*, as well as distribution of resources that included a risk assessment tool and training materials. With continued dialogue, this will result in improved workplace policy and procedure in the future.

In the past year, CRANApplus delivered 101 high quality short courses across Australia and we welcomed our new Director of Education Services, Sue Crocker. Along with her exceptional team, Sue continued to improve the quality and consistency of our education and training products.

Bush Support Services continue to provide the only free psychologist-staffed telephone support line in Australia, assisting hundreds of people to stay well and resilient. I attended the Collaborative Engaged Connected Workplace Symposium in Darwin, which was a great success and

developed innovative ways of improving workplace wellbeing and preventing incivility and bullying.

Hobart provided the venue for our annual conference and we were honoured that our Patron, the Hon. Michael Kirby, could join us as a keynote speaker. To have his vision of a socially just world shared with us was a treasured gift. We envisage that the 2018 Think Global, Act Local - International Conference for Rural and Remote Nurses and Midwives will be our biggest yet. It will be held in Cairns, the gateway to the tropics, Great Barrier Reef, and remote Aboriginal and Torres Strait Islander communities of Queensland.

I would like to thank our hard working Board members for their time and expertise. This year saw a review of our governance processes and development of the 2017/18 Strategic Plan, which is available on the CRANApplus website. I would also like to acknowledge the valuable contributions of Kathryn Zeitz who leaves the board this year.

I acknowledge Christopher Cliffe, our CEO, and Steven Dangaard, our CFO, for managing the business along with our unit directors and all of our wonderful staff and volunteers, who continue to strive for excellence in remote and isolated health.

To conclude, I sincerely thank all the CRANApplus members, who are individuals and organisations with the vision, passion, and determination to influence and be part of the bigger remote health picture. Your contributions continue to have the greatest impact.

A handwritten signature in black ink, appearing to read 'P. Stephenson'.

**Paul Stephenson**

Chair  
CRANApplus





**Actively providing a framework  
to ensure safe and secure  
environments for remote and  
isolated health workers**



# BOARD OF DIRECTORS



**Paul Stephenson**

Chair



**Fiona Wake**

Vice Chair



**Dr Nicholas Williams**

Secretary



**John Ryan**

Treasurer  
Board Appointed



**John Wright**

Board Member



**Lynette Byers**

Board Member



**Dr Kathryn Zeitz**

Board Member



**Belinda Gibb**

Board Appointed



**Christopher Cliffe**

Chief Executive  
Officer

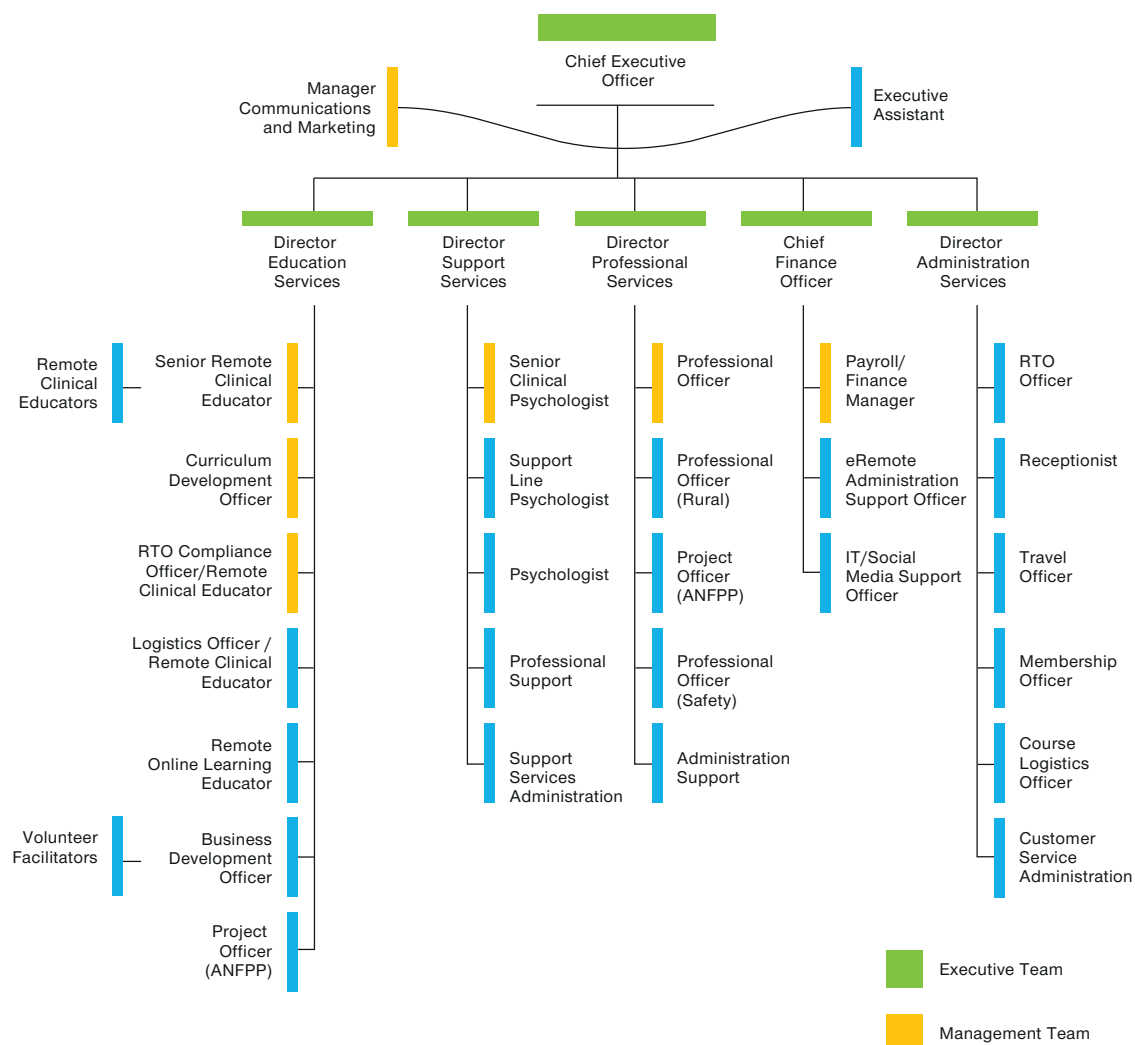


**Steven Dangaard**

Chief Finance  
Officer

# ABOUT US

## Organisation Structure





## Strategic Directions

### OUR VISION

To be the leading experts in remote and isolated health.

### OUR MISSION

To promote the development and delivery of safe, high quality healthcare to remote and isolated areas of Australia, by representing, supporting and educating the remote and isolated health workforce.

### OUR VALUES

- Integrity •
- Social Justice •
- Excellence in all we do •
- Respect •
- Inclusiveness •

Memberships  
Short Courses  
Conferences  
Online Learning  
Bush Support  
Scholarships  
Website  
Professional  
Marketing  
Advocacy  
Magazines  
Cultural Respect  
Research  
Consultancies  
Advertising  
Position Statements  
Registered Training  
Organisation  
RAN Certification  
Clinical Governance  
Aurora Award  
Professional Coaching  
Fellowships

## OUR STRATEGIC PRIORITIES

1

#### To execute our purpose and vision

- Evaluate and monitor our impact
- Future proof the remote health industry
- Create opportunities for revenue diversification

2

#### To bolster our impact, influence and partnerships

- Strengthen the evidence for remote practice
- Confront racism and discrimination
- Spread our international reach and impact

3

#### To contribute to reducing remote and isolated health disparity

- Focus attention on the social determinants of health
- Tackle the impact of climate change on remote Australians
- Highlight disease burdens in a targeted way

4

#### To strengthen the remote and isolated health workforce

- Embed workforce safety and security
- Improve the clinical governance in remote practice
- Heighten the standards of remote clinical practice
- Ensure access to quality education and support

5

#### Through targeted support, workforce readiness and in everything that we do, we contribute to improving the health and wellbeing of Aboriginal and Torres Strait Islander people who live in remote and rural Australia.

Using evidence and a quality improvement framework we ensure our limited resources best meet the needs of the remote health workforce. Aspiring to be culturally safe helps us eradicate discrimination and seek greater empowerment of Aboriginal and Torres Strait Islander people. Applying our resources, expertise and voice, continues to drive advancements in accessible, affordable and appropriate remote and isolated healthcare.

CRANApplus is playing its part in the fight to eradicate the unacceptable health disparity between remote and urban Australians.

# REPRESENTATION ON EXTERNAL COMMITTEES

**Working remotely with a passion to teach, support and advocate**



## **Christopher Cliffe**

Chief Executive Officer

- Climate and Health Alliance Representative
- Chair Coalition of National Nursing and Midwifery Organisations
- National Nursing and Midwifery Education Advisory Network (NNMEAN)
- Federal Nursing and Midwifery Strategic Reference Group (NMSRG)
- Rural Locum Assistance Program (LAP) Steering Committee

## **Geri Malone**

Director Professional Services

- Australian College of Midwives - Birthing on Country National Steering Committee
- Australian College of Rural and Remote Medicine – Telehealth Advisory Committee
- Close The Gap Campaign Steering Committee
- National Rural Health Alliance (NRHA) Council Member and Chair
- Remote Primary Health Care Manuals Remote Context Sub-Group
- Peak Nursing and Midwifery Bodies Queensland

## **Steven Dangaard**

Chief Finance Officer

- Remote Primary Health Care Manuals – Governance Committee

## **Colleen Niedermeyer**

Director Bush Support Services

- Mental Health Central Australia – Life Support Network

## **Glenda Gleeson**

Senior Remote Clinical Educator

- Australian College of Midwives National Council and Rural and Remote Advisory Committee
- CARPA Remote Primary Health Care Manuals - Chair of Working Party

## **Marcia Hakendorf**

Professional Officer

- Central Australian Academic Health Science Centre - Steering Group
- National Health Support Services for Nursing and Midwifery Advisory Committee
- Nurse Practitioners Remote Interest Group

## **Paul Stephenson**

Chair Board of Directors

- DVA Coordinated Veterans Care Program
- Federal Ministers Rural Health Roundtable

## **Leonie McLaughlin** Remote Clinical Educator

- Rheumatic Heart Disease Australia - Midwifery Education Advisory Group



# INNOVATE RECONCILIATION ACTION PLAN (RAP)



Photo: Barry Skipsey, Hermannsburg

**Providing a framework to create  
social change and economic  
opportunities for Aboriginal and  
Torres Strait Islander Australians**

CRANApplus is proud to support the work of Reconciliation Australia, the national expert body on reconciliation. Established in 2001 as an independent not-for-profit organisation, Reconciliation Australia facilitates and promotes reconciliation between Aboriginal and Torres Strait Islander peoples and the wider Australian community, by building relationships, respect and trust.

To assist organisations to realise their vision for reconciliation, Reconciliation Action Plans (RAP) provide a framework, to create social change and economic opportunities for Aboriginal and Torres Strait Islander Australians.

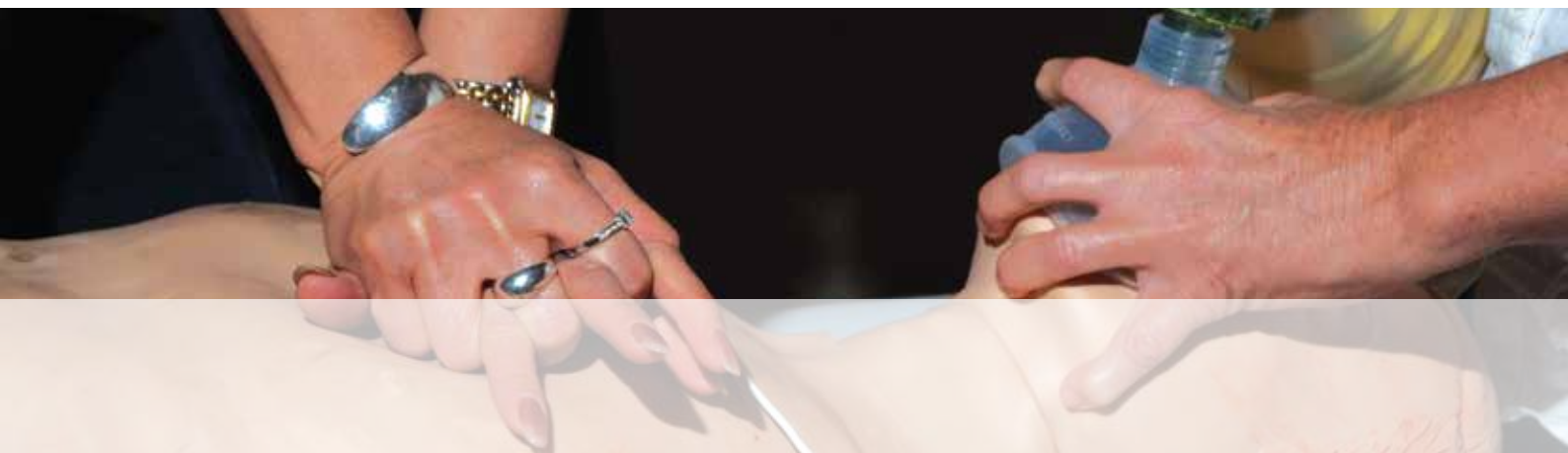
The RAP Committee has facilitated increased staff engagement and improved knowledge of Aboriginal and Torres Strait Islander culture through exposure to

Aboriginal and Torres Strait Islander events, such as the Yidaki Exhibition.

CRANApplus actively promotes Aboriginal and Torres Strait Islander events and education courses through our website and by showcasing the Aboriginal and Torres Strait Islander health workforce through our quarterly magazine are among initiatives undertaken for this year.

We remain committed to meet the deliverables, set out in the CRANApplus RAP document, which is registered with Reconciliation Australia. Please visit our website to view a complete copy of the RAP. [www.crana.org.au](http://www.crana.org.au).

# EDUCATION SERVICES



**Sue Crocker**

Director  
Education Services

## COURSES

	NUMBER PRESENTED	NUMBER OF PARTICIPANTS
Remote Emergency Care (REC)	19	418
Aboriginal and Torres Strait Islander Remote Emergency Care (REC)	4	46
Maternity Emergency Care (MEC)	14	301
Aboriginal and Torres Strait Islander Maternity Emergency Care (MEC)	1	13
Midwifery Upskilling (MIDUS)	5	103
Advanced Remote Emergency Care (AREC)	5	87
Paediatric Emergency Care (PEC)	6	87
Advanced Life Support (ALS)	8	131
Basic Life Support (BLS)	2	25
Practical Skills (PS)	6	105
Practical Triage Skills (PSTEC)	5	69
Triage Emergency Care (TEC)	9	130
Triage Education Session (TES)	15	147
Trauma Preparedness (TPC)	1	14
Undergraduate Student (REC)	1	16

## ONLINE COURSES

	NUMBER OF PARTICIPANTS
Advanced Life Support	135
Advanced Life Support Re-Certification	61
Core Mandatories	296
Physical Assessment	38
Clinical Upskilling	300
Telehealth	202



# EDUCATION SERVICES



It's been an exciting and busy time for the Education Services team, with the completion of the following projects:

1. CRANApplus mapped the existing Australian Nurse – Family Partnership Program (ANFPP) education materials to ASQA accredited units of competency. We mapped 17 corresponding national units of competency within the Certificate III level in the National Vocational Education Training (VET) sector. CRANApplus mapped a number of options to achieve a Certificate III qualification for ANFPP staff to consider into the future.
2. The Midwifery Up Skilling Course (MIDUS) curriculum review was completed with the new manual and course delivered.
3. Mapping of the core mandatories in eRemote to the core competencies as required by the Australian Health Practitioner Regulation Agency, National Safety and Quality Health Service Standards was completed. The mapping project will guide the review and development of the existing eRemote Modules in the 17/18 year.
4. CRANApplus continues to be a Registered Training Organisation (RTO) with units of competency delivered in the following courses: REC, ATSI REC, TPC, BLS, First Aid and PEC.
5. An IT project was commenced to enable participants of CRANApplus courses to access their certificates through the CRANApplus dashboard portal. The IT build was completed at the end of 2016.

During 17/18, this project will be tested and trialled and by the end of the financial year, all participants will be able to access their course certificates online.

6. CRANApplus worked closely with Primary Health Networks across Australia to deliver the triage suite of courses for both health professionals and non-health professionals, at times delivering a combination of triage and practical skills to participants.

Ongoing professional development for the Education Team is a valued activity as it ensures the team remain current and contemporary so that we continue to provide participants with the best contemporary education products.

This year has seen staff completing the following:

- Conferences: International Congress of Midwives Toronto 2017 and Emergency Medicine Core Knowledge
- Advanced Life Support Courses (adults and neonatal)
- Clinical upskilling with placements in maternity and rural and remote settings
- Certificate IV Training and Assessment
- Diploma of Training Design and Development
- Courses in Units of Competency including Provide CPR, Provide Basic Emergency Life Support and Provide First Aid

# ADMINISTRATION SERVICES



**Karen Clarke**

Director  
Administration  
Services

**CRANApus Administration Services is committed to supporting the delivery of high quality products and services to members, stakeholders, and the broader remote and isolated health workforce.**

The past 12 months have seen further improvement to business efficiencies, by streamlining work processes, utilising the full functionality of business systems and building stakeholder relationships in the drive to improve regional and remote health services across Australia.

## RTO Operations

Registered Training Organisation (RTO) operations remain busy as we monitor compliance and work closely with the Education team to ensure that our work practices continue to meet the Australian Skills Quality Authority (ASQA) standards.

## Innovate Reconciliation Action Plan (RAP)

CRANApus is proud to support the work of Reconciliation Australia, the national expert body on reconciliation.



# PROFESSIONAL SERVICES



## KEY PROJECTS AND PROGRAMS

### Rural Nurse Project

CRANApplus undertook a project to engage with rural nurses to work together to bridge identified professional and educational gaps. The project has undertaken several phases:

- Literature review
- Consultation with rural workforce through online survey and follow up face-to-face consultations
- The report of the consultations identified four key themes
- Identification of gaps in CPD for rural Nurses and opportunities to meet any gaps through CRANApplus Education program
- Identification of resources
- Opportunities to provide membership to rural nurses with the associated benefits

A National Expert Advisory Group from across the jurisdictions, representative of managers, clinicians, educators and academics, was formed to provide advice to the project. The progress of the project, including reports can be viewed on the CRANApplus website: <https://crana.org.au/professional/practice/rural-nursing>



**Geri Malone**

Director  
Professional  
Services

**We provide practical information to members and the broader remote health workforce on issues that impact on professional practice. This includes individuals exploring career options in remote and isolated practice, standards of remote practice and opportunities to inform Government and non-Government organisations on the unique context of practice and impacts on consumers and workforce.**

# PROFESSIONAL SERVICES



## Safety and Security Project

The Commonwealth funded National Safety and Security project was a major achievement for 2016/2017.

Key deliverables were:

- Literature review, building on the 2012 Keeping People Safe Literature Review of the Working Safe in Rural and Remote Australia Project
- Extensive national consultation of the remote workforce, individuals and employers through forums and social media platforms
- Formation of a National External Advisory Group to provide advice and input to development of National Guidelines
- Development of National Safety and Security Guidelines
- Industry Handbook on Working Safe in Remote and Isolated Health
- Safety and Security self-assessment tool and audit tools
- Online education module on Working Safe in Remote Practice
- Specific safety and security information on the CRANApplus App

All resources, including the Remote Workforce Safety and Security Report are available on the CRANApplus website: <https://cranaplus.org.au/professional/safety-security-in-remote-healthcare>

## Certification of RAN Program

The consultation and validation of the Certification process has been undertaken throughout the year with the IT build to provide for online applications.

This is a new and innovative initiative for CRANApplus Professional Services, whereby nurses and midwives who are or wanting to work in the remote sector will be able to demonstrate their practice skills against the CRANApplus' Nine Professional Standards of Remote Practice.

We anticipate this will prove to be a valuable tool for both individuals and employers to map individual career progression and provide a benchmark for professional standards of remote practice.

## Remote Management Program (RMP) Essentials for Remote Managers

The RMP continues to build momentum with increasing interest from the sector. Course workshops were held in Alice Springs and Cairns. The program has been specifically designed for remote managers with the aim to enhance and broaden their knowledge regarding clinical governance, leadership and management, as well as project management.

# PROFESSIONAL SERVICES



## FURTHER HIGHLIGHTS

### The Senate Inquiry into the Future of Australia's Aged Care Sector

On the basis of our submission, CRANaplus was invited to be a witness at the Aged Care Inquiry held in Adelaide on 7 March. It was an ideal opportunity to highlight the issues facing consumers in remote areas accessing aged care services and challenges around workforce. CRANaplus had the opportunity to present to Senators Griff, Polley, Reynolds, Siewert and Smith.

### CRANaplus Position Paper: Remote Workforce Gender Identity and Sexual Diversity Inclusion

CRANaplus embraces diversity and strongly advocates for equality of all remote health professionals in the workplace, with the promotion of 'zero tolerance' of discrimination. Social inclusion is intrinsic to our workplace culture. We believe this will be evident in the behaviour demonstrated by health professionals, such as, positive engagement with, and respect for LGBTI health professionals.

We continue to provide specific support to the workforce, including:

- Scholarships and grants
- Undergraduate clinical placements
- Nursing Memorial Foundation scholarships
- Gayle Woodford Memorial scholarship
- Conference attendance support grants

### LINKS Mentoring Program

We renamed our mentoring program to **LINKS** mentoring program:

- Accelerates **L**earning
- Ability to **I**ntegrate clinical skills
- Opportunities for **N**etworks
- Enhance **K**nowledge base
- Acquire Professional **S**upport

Our mentoring program continues to grow with rural and remote undergraduate students and health professionals who are aspiring to become our future workforce.



# BUSH SUPPORT SERVICES



CRANApus Bush Support Services is a unique and dedicated support service for the remote and isolated health workforce. Our highly experienced and dedicated team delivered a range of quality programs and resources to the remote and isolated health workforce and their families over the last 12 months.

Our toll free 24/7 Bush Support Line staffed by 11 psychologists, including two Aboriginal/Torres Strait Islander psychologists provided support and assistance to 925 recipients. 25% of calls received were from Aboriginal and Torres Strait Islanders working in various areas of health service delivery.

Fourteen Resilience Building and Reflective Practice workshops were delivered around the country with participant feedback indicating a 99% positive satisfaction rate. These practical workshops are facilitated by experienced clinicians who live and work in rural and remote locations around Australia.

This year saw the successful development and launch of the 'Collaborative, engaging and connected workplaces: a symposium looking at the wicked problem of workplace conflict'. The symposium, hosted in Darwin, NT addressed ways in which individuals in leadership roles in rural and remote health utilise evidence-based measures to further prevent and manage conflict, in order to maintain safe, productive and sustainable workplaces. The symposium was well supported by participants nationally. One of the outcomes from the symposium was the creation of a rural and remote restorative practice toolbox which is currently in development.



**Colleen  
Niedermeyer**

Director  
Support Services

**Bush Support Services, continued to provide excellent counselling and support services via telephone and the internet to rural and remote health workers, professionals and their families, seven days a week, on a 24-hour basis, through the Toll Free Support Line: 1800 805 391.**

# MEMBERSHIP



Partnering with our corporate members and stakeholders we push for the advancement of our workforce, our workplaces and our industry. CRANAplus' new category of membership 'Mates of CRANAplus' describes a relationship of mutual benefit between entities that supports the behaviours, values, and activities of the other. Mates of CRANAplus formally acknowledges the links between CRANAplus and these organisations, businesses or consultancies.

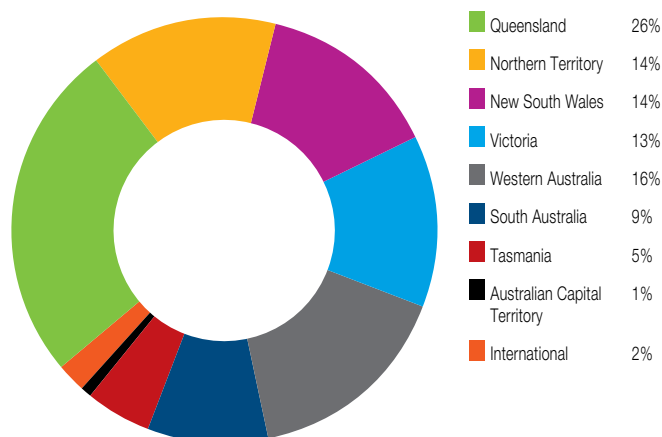
We provide expert advice on key issues involving remote health and facilitate networks of interest in key areas, fostering communication between all parties. We provide a platform for connection and sharing our expertise. We communicate and connect with our members and supporters through our widely read weekly e-newsletter and quarterly magazine, as well as social media. We provide organisations and employers the opportunity to reach a niche group of remote health professionals.

The CRANAplus website provides access to a wealth of information, and a gateway to our many services and resources.

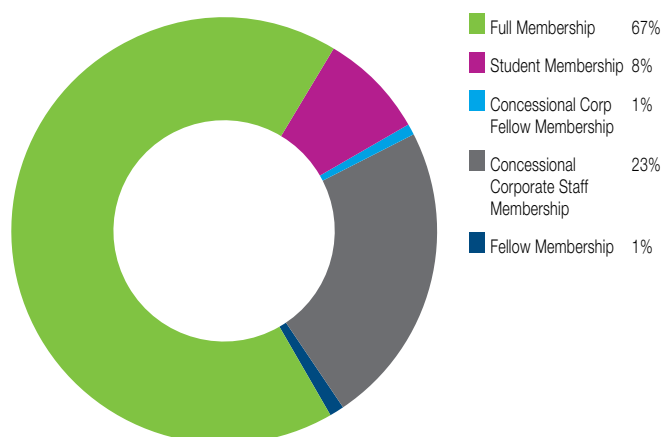
## Conference

The CRANAplus annual national conference brings together speakers and delegates from all over Australia. Our awards and fellowships recognise excellence in remote health practice and our scholarships and sponsorships encourage health students to experience remote practice. In many ways, CRANAplus is working to bond and unite the remote and isolated health workforce. The Aurora Award is the highest possible accolade within the remote and isolated health profession. Nominated by their peers, the recipient of this award is a leader in their field, who shows a commitment to quality, safety, and professionalism.

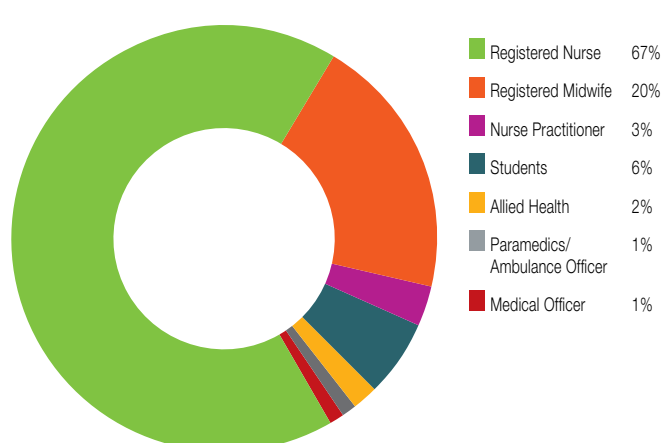
Membership



Membership by Type



Membership by Profession



# MEMBERSHIP

## Corporate Members



## CRANaplus Mates





# MEDIA AND PUBLICATIONS

CRANApplus utilises many forms of media and publications to stay in touch and help build that feeling of connectedness.

- Our weekly newsletter is emailed to over 8,000 contacts worldwide each week.
- Our quarterly magazine shares stories, information, and photos.
- Follow us on Facebook and Twitter for up-to-date news and information.
- As always, you can get the year in review through our Annual Reports.

**Keeping our members up-to-date and connected throughout the year with our various publications.**





# FINANCIAL REPORT 2016-2017



**Steven Dangaard**

Chief Finance Officer

**The financial position of CRANApus remains healthy, with the net assets sitting at over \$3.1 million.**

This year, the 2017 financial statements were prepared and audited by BDO. A full set of the financial statements are now available to all members, and can be collected at the Annual General Meeting or alternatively a copy can be requested by emailing [cfo@crana.org.au](mailto:cfo@crana.org.au)

It is with great pleasure that I announce that this year's audit report was completed with no qualifications. The financial position of the organisation continues to strengthen with net assets growing to \$3.18 million, and continuous revenue growth of 8.26% over five years.

Moving into the next financial year, CRANApus now has the important challenge of continuing to work with our main partner, the Department of Health, in securing a new funding agreement for the 2019 to 2021 financial years.

This funding agreement will be critical to the organisation in enabling us to continue to deliver all of our well-needed products and services.

# FINANCIAL REPORT 2016-2017

## Statement of Profit or Loss and Other Comprehensive Income

For the year ended 30 June 2017

	2017 \$	2016 \$
--	------------	------------

Revenue and Other Income		
Grant Revenue	4,344,822	4,150,276
Other Income	1,708,189	1,685,810
	<b>6,053,011</b>	<b>5,836,086</b>

Expenditure		
Cost of Goods Sold	–	(198,765)
Employee Costs	(3,150,933)	(2,920,945)
Depreciation	(96,040)	(116,088)
Amortisation	(149,002)	(54,982)
Conference Costs	(149,543)	(100,547)
Consultants and Subcontractors Fees	(292,960)	(351,675)
Course Costs, Catering and Facilitators	(142,417)	(177,918)
Donations	(41,072)	(27,017)
Interest Expense	(13,120)	(14,546)
IT Costs	(272,060)	(167,762)
Postage, Printing and Stationery	(371,716)	(361,576)
Rent and Utilities	(114,033)	(124,577)
Travel and Accommodation	(650,866)	(615,741)
Obsolete Stock Write Off	(36,565)	–
Loss on Disposal of Assets	(32,077)	–
Other Expenses	(457,541)	(525,632)
	<b>(5,969,945)</b>	<b>(5,757,771)</b>

<b>PROFIT BEFORE INCOME TAX EXPENSE</b>	<b>83,066</b>	<b>78,315</b>
Income Tax Expense	–	–
<b>PROFIT AFTER INCOME TAX EXPENSE</b>	<b>83,066</b>	<b>78,315</b>

Other Comprehensive Income		
<i>Items that will not be reclassified to profit or loss</i>		
Increase in Asset Revaluation Reserve	50,000	–
<b>TOTAL COMPREHENSIVE INCOME</b>	<b>133,066</b>	<b>78,315</b>



# CRANApplus DIRECTORY

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A scenic landscape featuring a paved road that curves through a lush green area with many trees. The sky is filled with soft, white clouds. The overall atmosphere is peaceful and natural.

Western Australia → Newman, Broome, Esperance, Exmouth  
Carnarvon, Kununurra, Karratha, Northam, Mount Marshall  
Cocos Keeling Islands | Queensland → Cairns, Mount Isa  
Blackall, Pormpuraaw, Thursday Island  
Charters Towers, Hughenden, Dysart, Barcaldine |  
Tennant Creek, Katherine, Warakurna, Alice Springs  
Victoria → Melbourne, Harrow, Lorne  
South Australia → Adelaide, Port Augusta, Berri, Mildura  
Tamworth, Dubbo, Byron Bay, Broken Hill, Bathurst, Coonambidge  
Island, Norfolk Island

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